

GOOD NEIGHBOR BROCHURE

A Guide for Our Open Space Preserve Neighbors &
Our Commitment to the Communities We Serve



Rancho San Antonio, Robin Lord

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Windy Hill, Christine Clarke

ABOUT MIDPEN

Helping plants, animals & people thrive by preserving a connected greenbelt of more than 70,000 acres throughout the greater Santa Cruz Mountains region and along the peninsula baylands.



Foothills, Anuradha Gorukant

Our Mission

Midpen has a braided mission to acquire and preserve a regional greenbelt of open space land in perpetuity, to protect and restore the natural environment, and to provide opportunities for ecologically sensitive public enjoyment and education. On the San Mateo County Coastside, our mission expands to include acquiring and preserving agricultural land of regional significance, to preserve rural character, and to encourage viable agricultural use of land resources.

Midpeninsula Regional Open Space District



6/7/2024

- Midpen preserves
- District boundary
- Sphere of influence
- County boundary
- Other protected land



Preserve Protect Restore Educate Enjoy



- | | | | | |
|--|---|---|--|--|
| <p>1 Bear Creek Redwoods</p> <p>2 Cloverdale Ranch</p> <p>3 Coal Creek</p> <p>4 El Corte de Madera Creek</p> <p>5 El Sereno</p> <p>6 Foothills</p> | <p>7 Fremont Older</p> <p>8 La Honda Creek</p> <p>9 Long Ridge</p> <p>10 Los Trancos</p> <p>11 Miramontes Ridge</p> <p>12 Monte Bello</p> | <p>13 Pichetti Ranch</p> <p>14 Pulgas Ridge</p> <p>15 Purisima Creek Redwoods</p> <p>16 Rancho San Antonio</p> <p>17 Ravenswood</p> <p>18 Russian Ridge</p> | <p>19 Saratoga Gap</p> <p>20 Sierra Azul</p> <p>21 Skyline Ridge</p> <p>22 St. Joseph's Hill</p> <p>23 Stevens Creek Shoreline Nature Area</p> <p>24 Teague Hill</p> | <p>25 Thornewood</p> <p>26 Tunitas Creek</p> <p>27 Windy Hill</p> |
|--|---|---|--|--|

CONTACT INFORMATION

Emergency Contact Information

Call **911** to report an emergency on a Midpen preserve:

- Medical, police, fire or other emergencies
- In-progress suspicious activity or crime
- A missing person
- Any urgent situation for which you need immediate assistance

Please have the name of the preserve and your location (example, the trail you are on or if you're in a parking area) available to assist the dispatcher in sending the appropriate resources to your location.

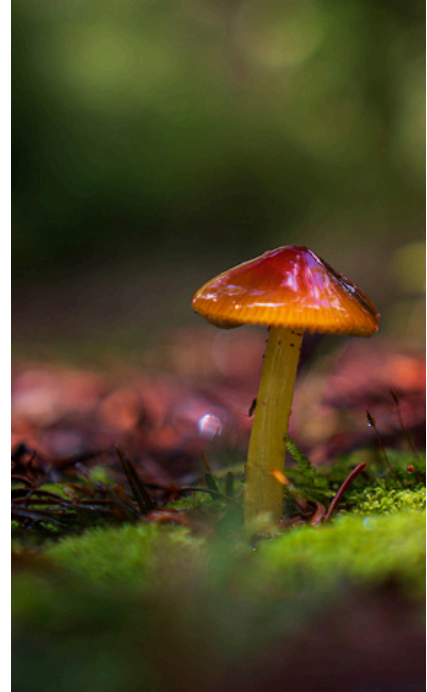
To report maintenance needs or for routine questions or information, call our Administrative Office at **650-691-1200**. The Midpen administrative office is open 8:30 a.m. to 5 p.m. Monday through Friday. This number is answered during regular business hours, and voicemail is available outside of regular hours. Email can also be sent to info@openspace.org.

Staff Contact Information

At any time, you may contact the District's general manager, department managers or staff by calling our Administrative Office. You may also call neighbor liaisons at the phone numbers and email addresses listed below.

The Skyline and Foothills Area superintendents serve as neighbor liaisons to address concerns such as fire and hazard prevention (fuel management, information on fire-safe practices, defensible space, fallen or hazardous trees, etc.), conflicts between neighbors and preserve visitors (trespass, parking, noise, etc.), emergency evacuation, parking, road maintenance and general questions regarding us and management of the preserves.

Skyline Area Superintendent - Chris Barresi
cbarresi@openspace.org or (650) 625-6595



Purisima Creek Redwoods, Robin Luera

Foothills Area Superintendent – Brad Pennington
bpennington@openspace.org or (650) 625-6596

For agricultural topics, including leases and tenant communications, the Conservation Grazing Program Manager is the District’s liaison and point of contact.

Conservation Grazing Program Manager - Matthew Shapero
mshapero@openspace.org or (650) 625-6510

For the use and management planning of the preserves, direct your inquiry to the planning manager.

Planning Manager – Jane Mark
jmark@openspace.org or (650) 625-6563

For resource management including weed abatement, feral animal control, restoration and re-vegetation, etc., please direct your inquiry to the natural resources department manager.

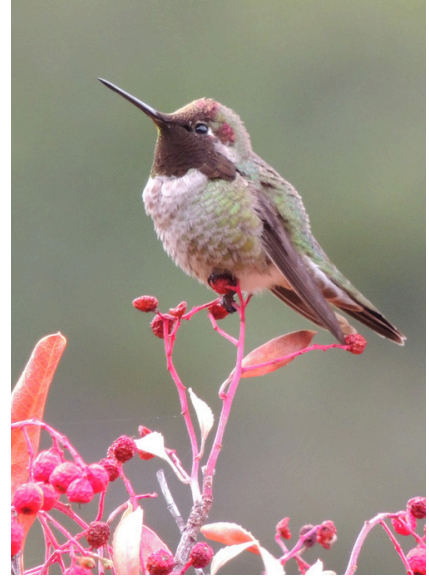
Natural Resources Manager – Kirk Lenington
klenington@openspace.org or (650) 625-6540

Ombudsperson Contact Information

The ombudsperson is a citizen volunteer who works independently and objectively to assist in maintaining open communication and positive relations with District residents and neighbors. The ombudsperson follows up on resident and neighbor inquiries or complaints to attempt to resolve misunderstandings or conflicts that have not been resolved satisfactorily by District staff.

Prior staff contact is required before ombudsperson referral. If you have not first discussed your concern with staff, please e-mail info@openspace.org for assistance. The ombudsperson can be contacted by submitting a form at openspace.org/ombudsperson.

ADDITIONAL RESOURCES



Sierra Azul, Christina Schell

Santa Clara County

www.sccgov.org

Santa Clara County Fire Department

408-378-4010

www.sccfd.org

Santa Clara County Parks

408-355-2200

www.parks.sccgov.org

Santa Clara County Sheriff's Office

408-808-4900

www.sccsheriff.org

Santa Cruz County

www.santacruzcountyca.gov

Santa Cruz County Fire Department

831-335-5353

www.countyfire.santacruzcountyca.gov

Santa Cruz County Parks

813-454-7901

www.parks.santacruzcountyca.gov

Santa Cruz County Sheriff's Office

831- 454-7600

www.shf.santacruzcountyca.gov

Santa Mateo County

www.smc.gov

Santa Mateo County Fire Department

650-345-1612

www.smcgov.org/san-mateo-county-fire

Santa Mateo County Parks

650-363-4020

www.smcgov.org/parks

Santa Mateo County Sheriff's Office

650-363-4911

www.smcsheriff.com

BOARD OF DIRECTORS

The District is divided into seven geographic wards of approximately equal populations, each represented for a four-year term by an elected Board member. Below are the current Midpeninsula Regional Open Space District Board Members and their email addresses if you wish to contact them.

Ward 1: Craig Gleason • cgleason@openspace.org

Cupertino, Lexington Hills, Los Gatos, Monte Sereno, Saratoga

Ward 2: Yoriko Kishimoto • ykishimoto@openspace.org

Cupertino, Los Altos, Los Altos Hills, Loyola, Mountain View, Palo Alto, Stanford

Ward 3: Jed Cyr • jcyr@openspace.org

Cupertino, Sunnyvale

Ward 4: Curt Riffle • criffle@openspace.org

Cupertino, Los Altos, Mountain View, Sunnyvale

Ward 5: Karen Holman • kholman@openspace.org

East Palo Alto, Menlo Park, Mountain View, Palo Alto, Sunnyvale

Ward 6: Margaret MacNiven • mmacniven@openspace.org

Atherton, La Honda, Ladera, Loma Mar, Menlo Park, North Fair Oaks, Pescadero, Portola Valley, Redwood City, West Menlo Park, Woodside

Ward 7: Zoe Kersteen-Tucker • zkersteen-tucker@openspace.org

El Granada, Emerald Lake Hills, Half Moon Bay, Montara, Moss Beach, Redwood City, San Carlos, Woodside



Left to right: Craig Gleason, Karen Holman, Margaret MacNiven, Zoe Kersteen-Tucker, Jed Cyr, Yoriko Kishimoto, Curt Riffle

PUBLIC MEETINGS

Board Meetings

Public outreach and involvement in the District's decision-making process is a cornerstone of the Good Neighbor Policy. The public is invited and encouraged to attend the board meetings, and to participate in the decision-making process. In addition, special public hearings and neighborhood meetings are held periodically on specific issues. Citizen participation is an essential part of the planning process for the development and use of the District's open space preserves.



Russian Ridge, Jessica Lucas Ingram

The District informs neighbors to the preserves of activities that could result in a change in the use and management of the preserve, such as the board of directors' consideration of a trail construction project or a new land purchase. This notice is typically in the form of an official board meeting agenda, or an invitation to a public workshop.

The board holds its regular public meetings on the second and fourth Wednesdays of each month at 7:00 p.m., at the District office: 5050 El Camino Real, Los Altos, CA, 94022.

How to Submit Comments to the Board

Members of the public are encouraged to participate in Midpen's decision-making process by submitting comments to the board of directors, Midpen committees and public working groups.

To submit a comment in advance of a public meeting, use the comment form at openspace.org/public-comment. This online form allows you to select an upcoming meeting, indicate your position (in favor, opposed or neutral) and

type your comment. Written comments are provided to the board of directors and included as part of the meeting record. Alternatively, you may provide oral comments in person, or remotely when a virtual option is available. Note that not all meetings may have a virtual option. Moreover, the Oral Communications time at the beginning of the meeting allows public comments regarding items not on the meeting agenda. Each agenda item includes a call for public comment.

For more information regarding public comments, please visit openspace.org/public-comment.

Interested Parties List

In addition, the District maintains an Interested Parties Database so everyone has the opportunity to receive notice of public meetings related to a specific preserve or a more general topic of interest, such as resource management, grazing, user group access, and many other topics. Persons interested in receiving notifications about public meetings, project updates, events and news related to specific preserves or more general topics are encouraged to sign up for interested parties lists. You can select your interests to automatically receive email newsletters and notices by going to openspace.org/opt-in.

Special Assistance

Individuals who require special assistance or a disability-related modification or accommodation to participate in a meeting, or who have a disability and wish to request an alternative format for the agenda, meeting notice, agenda packet or other writings that may be distributed at the meeting, should contact **Susanna Chan, ADA coordinator**, at least 24 hours in advance of the meeting at **650-691-1200** and/or ADACoordinator@openspace.org. Notification in advance of the meeting will enable Midpen to make reasonable arrangements to ensure accessibility to this meeting, the materials related to it, and your ability to comment.

If you wish to have a hard copy of the Board Meeting Agenda mailed to you prior to the meeting, you may request this service by calling the District Clerk. This service costs \$25 annually. You can also email us at info@openspace.org for a digital copy. Agendas and meeting information are also available on the District Web site openspace.org.

GOOD NEIGHBOR POLICY

Introduction

The Midpeninsula Regional Open Space District (District) is committed to building and maintaining good relationships with all its *neighbors*¹! To demonstrate this commitment, the District's Board of Directors adopted a Good Neighbor Policy in 1988.

In 2004, the Local Agency Formation Commission (LAFCo) approved the District's Coastside Protection Program, expanding the District's boundary to include coastal San Mateo County from the southern boundary of the city of Pacifica to the Santa Cruz County line. This geographic area is called the *Coastside Protection Area*². In conjunction with LAFCo's approval, the Board of Directors adopted a *Service Plan*³ for the Coastside Protection Program, which outlines the preservation and management services that will be provided by the District in the Coastside Protection Area. A specific condition of the LAFCo-approved Service Plan required the District to amend its Good Neighbor Policy to include the key Service Plan policies, guidelines and implementation actions which relate to the enjoyment of privacy on adjoining private lands and public involvement in policy development, as well as in the use and management decision-making process. This policy consists of 11 policy provisions, which also meet the requirements of the Service Plan for the Coastside Protection Program and implement the specific LAFCo condition which the District's Board adopted by Resolution No. 04-12 on May 26, 2004.

In Section 1 on the following pages, each of the 11 policy provisions (shown in italics) includes an implementation guideline (shown in bold), which describes how the District will carry out each provision. Unless specified otherwise, each Good Neighbor Policy provision applies Districtwide; only those that apply to the Coastside Protection Area are noted using the term "Coastside Protection Area only." Sections 2 and 3 of this policy include additional provisions specific to (1) Land Purchase, Planning and Management and (2) Public Information, Education, and Outreach that are based on input given to the District by neighbors during a series of public meetings throughout the District.

¹ *Neighbor* – Residents and property owners located adjacent or close to a District preserve who may be affected by maintenance or visitor activities on the preserves.

² *Coastside Protection Area* – Please see a map on the last page. The area extends from the southern border of the City of Pacifica southerly to the San Mateo/Santa Cruz County line and westerly from the existing District preserves along Hwy 35 (Skyline Blvd.).

³ *Service Plan* – The District's plan for the Coastside Protection Program on the San Mateo County coast, which outlines preservation and management services that will be provided by the District.

Purpose

The purpose of the Good Neighbor Policy is to establish guidelines and principles for ensuring good relationships between the District and its neighbors. In both the day-to-day conduct and in the long-range planning for public open space preserves, the District will make every effort to cooperate with neighbors, to take into account their perspectives, address their concerns, and engage and involve them in the process of making decisions regarding the public preserves.

Section 1: Public Participation and Privacy

Many of the provisions in this section discuss public participation and notification and explain how the District will provide opportunities for neighbors to participate in decisions which may affect neighboring private lands and how the District will seek to notify them of these opportunities. To the District, being a good neighbor is a public-private partnership.

Policy Provision 1

The District will institute appropriate forms of representation so that the District planning and decision-making includes the input of all communities who share similar interests. Relating to the Coastside Protection Area, this includes the input of Coastside residents.

The District's Board of Directors voted on November 9, 2004 to approve a final redistricting plan and expand District Wards 6 and 7 to represent about 30,000 constituents in the Coastside Protection Area. In addition, the Board will publicly review District Ward boundaries after each official United States census and redistrict as necessary.

Policy Provision 2

The District will establish advisory committees, neighborhood workshops, task forces or working groups as needed to develop or review specific policies or plans.

When planning for large-scale or complex projects, public input is particularly valuable. Advisory committees, task forces or working groups can help assist the District in developing specific policies or plans. The Board will take the lead in creating these groups and welcomes suggestions by the community on when and how to best form them. For major preserve public use changes anticipated to impact neighbors, the District will hold a workshop or outreach directly

to preserve neighbors to address questions or concerns and establish clear lines of communication. Workshops with neighbors and the general public are a good way to discuss items of a controversial nature or significant changes in land-use or planning.

Policy Provision 3 (Coastside Protection Area Only)

To ensure that local viewpoints are considered in all significant District planning and decision-making relating to the Coastside Protection Area, the District will consult with local elected officials, government agencies, and government-sponsored organizations within the Coastside Protection Area including, but not limited to the Midcoast Community Council, Pescadero Municipal Advisory Council, Half Moon Bay City Council and elected bodies.

The District will establish a database of elected officials, government agencies, and government-sponsored organizations it will consult with on all significant planning and decision-making. Such consultations may occur through public notifications of meetings and workshops, written questionnaires or requests for comments.

Policy Provision 4

To further ensure recommendations representing local involvement are considered in District planning and decision-making, the District will directly notify community-interest groups, nonprofit land trusts, elected officials, neighborhood associations and other interested organizations about District Board meetings or other public meetings that involve subjects of interest. This includes notification to Coastside interest groups relating to the District's activities within the Coastside Protection Area.

Participation by local citizens is of critical importance to the District. Therefore, the District will encourage citizen involvement by notifying neighboring property owners, neighborhood associations and interested individuals of upcoming Board meetings, standing committee meetings, special meetings, or workshops as established in the District's Public Notification Policy. The District will also use other methods of notification to provide opportunities for public input such as announcements required by law, press releases, the District's website, e-mail, local newspapers, local bulletin boards, articles, print ads, social media and special mailings to interested individuals or surrounding property owners/residents. Notifications are sent at a minimum 72 hours in advance of a meeting to each recipient. Efforts

will be made to notify the public a minimum of one week in advance of a public meeting for agenda items of high public interest or that include action items of high significance to the community.

Policy Provision 5

In addition to adopted and legally required noticing, the District will notify owners of contiguous properties about public meetings where property acquisitions or any significant use or improvements proposed on District-owned lands are considered that may affect adjacent neighbors. This includes notification to neighbors within the Coastside Protection Area.

For meetings where land purchases or land management agreements are being considered, the District will notify owners of adjacent properties and other affected neighbors and neighborhood associations in the vicinity (e.g., within the watershed or road corridor) of a proposed purchase or agreement.

The District will also notify owners of adjacent properties and other affected neighbors in the vicinity (e.g., within the watershed or road corridor) of District preserves when significant changes in use or improvements – those that have a potentially major effect on the area – are proposed on District-owned lands.

The District will send initial notifications via the U.S. Postal Service (USPS) using county-provided property ownership data. Initial notifications will request that interested recipients who would like to continue receiving future notifications of the same subject matter contact the District to be added to the interested parties list. Email addresses will be requested to expedite and simplify future notifications. However, notifications sent by USPS will be provided if specifically requested by a member of the public.

Policy Provision 6 (Coastside Protection Area Only)

Because each land use management plan, policy update, acquisition project and significant capital improvement project is subject to full review by the District Board (Page 23 of Service Plan), meetings of the District Board and/or subcommittees on such matters concerning Coastside Protection Area territory will be held in the Coastside Protection Area. Holding at least one subcommittee and/or Board meeting in the Coastside Protection Area will satisfy this provision.

The Board of Directors and/or Board committees will hold at least one public meeting in the affected area of the District when they consider master plans and/or significant policies – which are those policies that could have a major or important effect on the area. In addition, most meetings held in the Board Chambers at the Administrative Office are held as hybrid meetings to allow virtual participation. For all meetings, the Board accepts written public comments from individuals, including those who are not able to attend the meeting.

Policy Provision 7

The District will provide private property signs where appropriate and provide trail users information regarding private property boundaries and prohibit trespass to minimize public/private use conflicts and trespassing. The District will clearly sign trails adjacent to active agriculture and provide trail users with information regarding property boundaries to minimize trespassing and conflicts with agricultural users.

The District will install private property signs, where appropriate, and make preserve maps and other information available to trail users to help identify private property boundaries and help protect the privacy of District neighbors. To further inform trail users, where appropriate, the District will also post signs along trails adjacent to active agricultural land.

Policy Provision 8 (Coastside Protection Area Only)

The following measures will be included in every future Use and Management Plan for parcels within the Coastside Protection Area:

- a. *In areas where trail routes are immediately adjacent to private property, fencing will be employed as necessary to deter users from leaving the trail. Specific fence, gate and crossing designs will be determined in consultation with adjacent affected property owner(s) at the Use and Management Plan stage.*

 - b. *All new trails/facilities will be sited away from the edges of new preserves to the greatest extent possible. All new trails/facilities will be designed to preserve existing vegetation within new preserves and at the property lines so that views of land uses in adjacent residential properties would be minimized.*
-

c. Trails will be sited a minimum distance of 300 feet from occupied dwellings unless site-specific circumstances make this infeasible. Where a 300-foot setback is not feasible, trails will be set back a minimum distance of 50 feet. Potential noise and privacy impacts must be evaluated for any subsequent District action and will be reduced by berms, fencing, landscaping, and other feasible and compatible means, if necessary.

The District will consider neighbors' concerns including the desire for privacy on properties that adjoin District lands, and assist with the prevention of unintentional trespass by preserve visitors through the following:

- i. Evaluating potential noise and privacy impacts when planning trails and facilities adjacent to private property. Reducing potential noise or privacy impacts with berms, fencing, landscaping, and other feasible and compatible means, if possible.
- ii. Carefully conducting District business (such as performing maintenance or installing fencing) to avoid encroachment on adjacent private property. If a neighbor believes that the District is encroaching on adjacent private property, they should notify the District as soon as possible.
- iii. Site new trails and facilities away from private property boundaries, to the extent possible, and design trails to preserve existing vegetation and to minimize views of adjacent residential property land uses. An effort will be made to site new trails 300 feet from occupied dwellings on neighboring properties, to the extent feasible. If infeasible, the District will seek to maintain a minimum setback of 50 feet. Fencing or visual screens may be used by the District to prevent trespassing in rare cases when trails are located directly adjacent to private property.

Policy Provision 9

District staff liaisons will be assigned to work with local residents, property owners, government, and interest groups in developing recommendations to the District Board of Directors.

When the Coastside Protection Area was first integrated into the District, the Real Property Manager served as the primary liaison between local residents and the Board. Today, for agricultural topics, including leases and tenant communications, the Conservation Grazing Program Manager is the District's liaison and point of contact. The Skyline and Foothills Area superintendents serve as staff liaisons to address neighbor safety concerns such as fire, emergency evacuation, parking, and road and tree maintenance. For other topics (public access projects, habitat restoration projects, grant opportunities, etc.), several senior staff members act as liaisons, working with local residents, property owners, local elected officials, government agencies, and neighborhood and other interest groups in developing recommendations for the Board and will be identified in future project-by-project notifications. In addition, the District has multiple means for residents to convey their concerns to the District and the Board: via phone, e-mail, public meeting comments or comments directly to their elected Board representative. Up-to-date contact information for staff liaisons and public communications are available in the Good Neighbor brochure.

Policy Provision 10

The Legislative, Funding, and Public Affairs Committee, a Standing Committee of the Board, will review the Good Neighbor Policy and its implementation and effectiveness at least once every three years. The Good Neighbor Policy will be amended as necessary to ensure the best possible relationship between the District and its neighbors.

The District will review the Good Neighbor Policy at least once every three years at a public meeting of the District's Legislative, Funding and Public Affairs Committee, held in the Board Chambers at the Administrative Office as hybrid meetings to allow virtual participation, to ensure its continued effectiveness and implementation. Based on input from the public, the Board will amend the Policy, as necessary, to ensure the best possible relationship between the District and its neighbors. Throughout the year, the District will also gather information and suggestions that neighbors provide to staff in person or send in via the website, e-mail or regular mail.

Policy Provision 11

The District will maintain a Good Neighbor Brochure and will update it regularly and distribute it to property owners with land adjoining newly formed District Preserves (new neighbors) and otherwise make it available to other existing neighbors. The Brochure will contain the following information:

- *Emergency contact information for District and other agencies by nature of emergency (fire, flooding, medical, illegal activity, abandoned vehicles, etc.)*
- *District contact information for the Conservation Grazing Program Manager and the Skyline and Foothills Area superintendents as staff liaisons to neighbors.*
- *District contact for resource management (weed abatement, feral animal control, restoration and re-vegetation, etc.)*
- *District contact for fire and hazard prevention (fuel management, information regarding fire-safe practices, defensible space, fallen or hazardous trees, etc.)*
- *District contact for conflicts between neighbors and preserve visitors (trespass, parking, noise, etc.)*
- *District contact for general questions regarding use and management of preserves*
- *How to make a suggestion or file a complaint regarding use and management of District preserves or the District's operation in general (phone, write, e-mail, in person)*
 - *Contact information for Ombudsperson*
 - *Management and Board of Directors contact information*
 - *Website and email*
 - *Office hours and location*
 - *Board meeting dates and times*
- *Copy of the Good Neighbor Policy*

The District will maintain and periodically update a Board-approved Good Neighbor Brochure, which will include all the items listed under Policy Provision 11 above, among others. At the scheduled public meeting to

review the Good Neighbor policy, input on the brochure will also be solicited and the Board will be fully informed of the constituents' recommendations. The Brochure will be made available to neighbors as a hard copy and via the District's website.

Section 2: Land Purchase, Planning and Management

The District will encourage neighbors to provide input in the following ways:

1. For potential new land purchases or land transfers and management agreements, the District will notify adjoining property owners of Board and Board Committee meetings where issues such as access to the new property and changes to existing land uses will be discussed. For significant or Coastside Protection Area purchases, the Real Property Committee will conduct public on-site meetings, which may occur on weekends.
2. The District will evaluate prior access to newly acquired land by neighbors on a case-by-case basis to ensure public safety and determine whether access is compatible with District ordinances and low-impact recreation. To the extent feasible and in accordance with District policies, the District will consider continuing access through a permit system managed by the District.
3. In managing District preserves, to the extent possible, the District will follow Board-adopted Resource Management Policies, which include but are not limited to:
 - a. Control nonnative vegetation and wildlife and initiate cooperative efforts with neighbors to control non-natives vegetation and wildlife on lands adjacent to District preserves using integrated pest management (IPM) as outlined in the District's IPM Program.
 - b. Minimize the impact on native plants and animals when removing invasives by following the best management practices as outlined by the District's IPM Program.
 - c. Consider neighbors' desire to preserve the natural landscape viewshed.
 - d. Cooperate with local and state fire officials on emergency response and fire prevention.
4. The District appoints the Skyline and Foothills Area superintendents as staff liaisons to address neighbor safety concerns such as fire, emergency

evacuation, parking, and road and tree maintenance (see page 3 for contract information).

Section 3: Public Information, Education and Outreach

District staff will provide information to educate neighbors about the District, its mission, events and activities. Interaction with neighbors through outreach is one way to provide services to them. The following provisions will guide the District's public education and outreach to neighbors:

1. Following close of escrow of land purchased, Real Property will acquaint new neighbors with policies and ordinances by providing each adjacent property owner with a letter of introduction, copies of the District's Basic Policy and Good Neighbor Policy brochures and District ordinances.
2. Generally represent the District in the community by attending local community meetings and contacting neighbors and neighborhood organizations on relevant issues, as appropriate.
3. Provide information through a variety of means, such as the District's website, social media, e-mail, newsletters, and signboards, among others. Encourage neighbors to opt-in to receive specific interested party notifications.
4. Make reasonable efforts to address and resolve situations that may arise between neighbors and the District. The District may also respond to specific neighborhood concerns by holding office and/or site meetings, as needed.
5. The Board has appointed an Ombudsperson(s) to assist the public with their interactions with the District and when staff has been unable to successfully address constituent concerns to facilitate the resolution of conflicts. The Ombudsperson works independently and objectively to assist in maintaining positive relations with District residents and neighbors. Contact information for the ombudsperson is listed in the Good Neighbor brochure (see page 4) and on the District website.

Other Relevant District Policies

Below is a list of specific policies approved by the Board of Directors that provide additional direction on many aspects of District business and complement the Good Neighbor Policy:

-
1. The existing **Basic Policy** provides public information about the mission, purpose, strategic direction, and major elements of the District's operations.
 2. The **Public Notification Policy** ensures that reasonable and timely efforts are made to notify surrounding landowners and interested members of the public of District activities.
 3. **Land Acquisition Policies and Procedures** offer information about land purchases. This also includes the restrictive policy under which the District may use eminent domain to purchase private land at fair market value. Eminent domain in the Coastside Protection area has been permanently removed as a District power by California state law under an agreement with the San Mateo County Farm Bureau.
 4. **Resource Management Policies** establish techniques to restore the natural environment and define the practices to protect and manage resources including managing vegetation, encouraging native plants, controlling non-native plants and animals, agricultural practices, and use of fire as a land management tool.
 5. **Use and Management Planning Process** is a public process to develop use and management policies for District lands to protect the natural environment and provide opportunities for ecologically sensitive public enjoyment and education.
 6. The policies for **Road Maintenance Agreements** describe the parameters under which the District will enter into road agreements, including cost-sharing and other arrangements.

Legal Note

The purpose of this Policy is to promote good relationships with the District's neighbors by providing guidance to the District and to the public on how to best build and maintain positive relationships. This Policy represents the District's commitment to the principles contained in it. Government agencies like the District are subject to many legal requirements in carrying out its mission. It's not the purpose of this Policy to adopt new legal requirements but rather to supplement what the law already requires with a set of additional standards to which the District is publicly committed. No action taken by the District will be invalid merely for a failure to comply with this Policy.